

First Bracknell, For Connexionz UK – i-connex system

I write to offer a reference for Connexionz UK RTPI system as fitted to our Railair coach service. This service operates between Reading Railway station and Heathrow airport up to every 20 minutes early till late, and uses the M4. This is a challenging operation periodically subject to traffic disruption and road works, therefore good, reliable service management and passenger information is very important.

We have used the connexions RTPI product for 5 years, and found it increasingly reliable and useful. We are able to direct and monitor services in real time.

Our passengers benefit from on bus information delivered via display screens. The system shows not only next stop information, but also tourist and marketing information along with safety warnings. It has the potential to show live rail and airline information, location based advertising and disruption notifications. Waiting passengers at both Reading and Heathrow Central Bus Station can see the time of their next coach.

Connexionz are easy to contact and are co operative recognising the need for the delivery of a quality service.

It is our intent to work with the Local Authorities to enhance the system over the next few months.

The product works and I can therefore recommend the company and its product, i-connex.

Chris Dexter

Chief Operating Officer (Berkshire)